

Description: IPHONE X SILVER 64GB AT&T-USA

Model: iPhone X 64GB Silver Cellular [A1901] [iPhone10,6]

IMEI: 35940508999xxxx

SN: DNxxxxCDJCLJ

Warranty Status: Out Of Warranty

Replaced Device: Yes

Case Details

Status: OPEN

Last Modified: 2019-07-05T13:19:22.519Z

Id: 100848854611

Title: iPhone

Support Topic: iPhone

Status Description: Open

Repair Id: G369065111

Repair Details

Parts Details [1]

S6259Z/A IPHONE X FLAT RATE CHARGE CNTC

RU661-08695 64GB, Silver, GSM, iPhone X, CI/AR, RUS MOD

S6259Z/A IPHONE X FLAT RATE CHARGE DEP

Component Issues [1]

Order: 1

Priority: 1

Type: RV_TECH

Previous Comptia Code: B35

Previous Comptia Description: Touch ID/Face ID Functionality

Component Code: 26112D

Issue Code: IP304

Order: 1

Priority: 1

Type: TECH

Component Description: Physical Damage

Issue Description: Swollen battery

Repair Type: WUMS

Repair Id: G369065111

Repair Status: SCOM

Repair Status Description: Closed and completed

Repair Create Date: 2019-01-05T13:17:55Z

Last Modified Date: 2019-01-20T07:58:12.819Z

Closed Date: 2019-01-20T07:58:12.819Z

Repair Type Description: Mail In Return to Service Location